



Pre-Checklist for Two-Factor Enrollment Using Duo

In preparation for enrolling in two-factor authentication using the Duo application, we suggest you complete the checklist below. This will improve the enrollment process.

1. Ensure you have your App Store (i.e. iTunes, Google Play) properly configured on your device.
 - Apple Customers: Make sure you have your AppleID credentials
 - Android Customers: Make sure that the Play Store App is configured with your Gmail account and password
 - Windows Mobile Device: Make sure you have the Windows Store configured and know your credentials

2. Download the Duo mobile application to your device.

For iPhone, iPad, and Apple Watch devices:

- Launch the iTunes Store on your phone or tablet and search for “Duo Mobile”
- Select “Free” and then tap “Install” to download the app
- Tap “OK” again when asked if DUO Mobile should be able to send push notifications

For Android Devices:

- Open the Google Play Store app on your phone and search for “Duo Mobile”
- You will have to tap “OK” again when asked if Duo Mobile should be able to send push notifications

3. We suggest that you configure GT Wi-Fi on your device. Instructions are located on the Local Area Walkup/Wireless Network page at www.lawn.gatech.edu.

PLEASE NOTE: Do not try to add an account to the Duo application on your own once the application is downloaded to your device. Please see an IT professional at FASET or go to the Technology Support Center located in Room 215, Clough Commons, or a Wrech Tech representative (<http://www.wrecktechs.gatech.edu>) in Housing.